

# ROOMMATE CONFLICT RESOLUTION PROCESS

## RESIDENCE LIFE EXPECTATIONS



It is essential to address all conflict in the room, no matter how big or small, immediately in an appropriate and respectful manner.



In today's culture of instant gratification, this process can come across as counterintuitive; however, participating in the process will prepare you for future conflicts.



This process is student-driven. Your RA and RD will guide you through the three steps, but the pace and success are your responsibility.



There are action items to complete for each of the three steps.



The process involves time and effort.



Once a room completes all three steps, the process will ideally take three weeks.



The process doesn't guarantee that conflict never occurs in your room again, but it will help create healthy rhythms of conflict resolution in order to resolve future issues.

**FOR QUESTIONS, CONTACT YOUR RA OR RD.**