

# TRADITIONAL STUDENTS

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# TRADITIONAL STUDENTS

## Commencement Frequently Asked Questions: Winter 2024

Commencement is a new and exciting experience for many students. Below are answers to questions asked by previous graduate candidates that may help you prepare for your day. If you have a question that is not addressed below, contact [commencement@gcu.edu](mailto:commencement@gcu.edu)

### Commencement Ceremony Details

**Q:** What time do I need to arrive?

**A:** We ask that you arrive 1-2 hours prior to the start of the ceremony to allow time for checking in and finding your seat for the ceremony. If you arrive early enough, you are welcome to do a final touch up on your regalia attire (cap and gown), meet and greet with fellow classmates and have pictures taken. Please reference your registration confirmation email for further check-in time details.

**Q:** What do I do once I arrive at the Arena?

**A:** Graduates should follow signs to proceed to check-in. Once checked in, you will make your way to the designated graduate seating areas. There will be commencement staff available to assist and answer any questions you may have. At any point, you can ask anyone with a staff name badge for assistance.

**Q:** Will there be a rehearsal for the ceremony?

**A:** There is no rehearsal for the ceremony — just come and enjoy the day! There will be commencement staff available to direct you and answer any questions you may have.

**Q:** Will the ceremony be livestreamed?

**A:** Yes, the ceremonies will be streamed live. On the day of the ceremony the livestream will be available at [gcu.edu/commencement](http://gcu.edu/commencement). After the ceremony, the video will be viewable on GCU's YouTube channel at [youtube.com/GCU](https://youtube.com/GCU). This is a livestreaming of the ceremony where degrees are presented and names of graduates in attendance are read.

**Q:** How should I dress?

**A:** Business casual is preferred. Wear comfortable shoes; high heels are not advised.

**Q:** How long will the ceremony last?

**A:** Approximately an hour to an hour and a half.

**Q:** Where do I park when I arrive?

**A:** Resident students should remain in their designated parking areas and walk to the arena. Commuter students should park in their normal designated parking area per their parking permit. There will be designated parking areas for guests. More details will be available closer to the commencement ceremony date on our website at [gcu.edu/Commencement](http://gcu.edu/Commencement). Graduate candidates registered for the ceremony will also be sent an email closer to the ceremony date with detailed parking instructions. For GCU's campus map, click [here](#).

**Q:** How much travel time should I allow to arrive at the campus?

**A:** Travel time varies based on your location in the Valley. The following are estimated commute times to campus, not including parking time:

- Coming from the East Valley (Mesa, Gilbert, Chandler): 45 minutes - 1 hour
- Coming from the Northeast Valley (Scottsdale): 30-45 minutes
- Coming from the West Valley: 20 minutes

It's recommended to check traffic and construction information at [az511.gov/](http://az511.gov/) or by calling 888-411-ROAD (7623). You can also follow [@ArizonaDOT](https://twitter.com/ArizonaDOT) on Twitter for ADOT traffic information. Please allow time for parking and entrance into the GCU Arena. Please note, campus classes will be in session Monday – Friday and traffic to and on campus may be exceptionally busy. Please plan accordingly.

**Q:** Are there any travel discounts available to students and family members?

**A:** Yes! [Click here](#) for airport parking, car rental and hotel accommodation discounts.

**Q:** What is the closest airport to GCU?

**A:** Phoenix Sky Harbor is the closest airport to campus.

**Q:** Are cameras and/or video cameras allowed?

**A:** Yes, as long as you do not block the view of others.

**Q:** Will I be standing for a while at any point during the ceremony?

**A:** You will be standing during the check-in process and when lining up to cross the stage.

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**Q:** What should I do if I need assistance during the commencement ceremony?

**A:** Contact Student Disability Services. All requests for assistance must be made at least 14 days prior to the event.  
Student Disability Services | 602-639-6342 | [DisabilityOffice@gcu.edu](mailto:DisabilityOffice@gcu.edu)

**Q:** What do I need to bring to my commencement ceremony?

**A:** Remember to bring your regalia (cap and gown). Please note that GCU is not responsible for any items brought to the ceremony.  
Storage for personal belongings is not available. **Please note, Global Credit Union Arena will be enforcing a clear bag policy for entry.**

**Q:** Do I need to arrive wearing my regalia?

**A:** Yes, please arrive wearing your regalia. Commencement staff will be available to assist with any regalia details if needed.

**Q:** What if I did not purchase regalia?

**A:** Regalia is required to participate in the commencement ceremony. Representatives from GCU's preferred vendor will be on site the day of the ceremony. You can visit their table prior to checking in.

### Commencement Seating and Guest Tickets

**Q:** Is there assigned seating for graduates?

**A:** Graduates are seated in sections based on degree level and college. We strongly advise for you to arrive with friends and fellow classmates within your degree program/college if you would like to sit together.

**Q:** When can I reserve guest tickets for the commencement ceremony?

**A:** Registered graduates will receive an email three weeks after the registration deadline with instructions on how to reserve guest tickets through the GCU Arena box office ticketing system. Please refer to your registration confirmation email for more details.

**Q:** When will I receive my reserved guest tickets?

**A:** When reserving guest tickets through the GCU Arena box office ticketing system, your tickets will be sent via email in either mobile or print-at-home format (depending on the delivery method selected when reserving).

**Q:** As a graduate candidate, do I need a ticket?

**A:** No, you will not need a ticket. Tickets are for guests attending the ceremony. Guests will not be permitted into the arena without a ticket.

**Q:** Is there an age limit for tickets?

**A:** Guests three years and younger do not need a ticket; however they will not be counted as a seated "ticket," as they must be seated on the lap of a ticketed guest.

**Q:** How many guest tickets can I reserve?

**A:** Registered graduates can reserve up to six guest tickets through the Arena box office ticketing system. There will be no exceptions made as we have capacity limitations based on those who register to participate. It is the graduate's responsibility to reserve guest tickets through the Arena box office ticketing system, after completing the commencement registration process.

**Q:** What if I would like to receive more than the allotted number of guest tickets?

**A:** Each registered graduate will have the opportunity to reserve six guest tickets. No exceptions will be made. If you would like additional tickets, we offer these friendly suggestions:

- Reach out to fellow classmates who have registered to participate in the same ceremony to ask if they will use their allotted number of tickets. If not, you can make arrangements with them to receive their unused tickets. This will not be coordinated through the box office or the commencement department.
- On the day of the ceremony, any released tickets from cancellations or guests not attending will be redistributed on a first-come, first-served basis. If you'd like to look into this option, unticketed guests can come and check for the released tickets, but we cannot guarantee any will be available. If the Arena reaches guest seating capacity, overflow provisions have been made. There will be a reserved area for guests without tickets to watch a live stream of the ceremony.

**Q:** What if I do not need all the tickets I have requested after all?

**A:** Please return tickets you will not use to the Arena box office prior to your ceremony.

**Q:** When should my guests arrive?

**A:** Guest doors will open two hours prior to the start of the ceremony. We ask that all ticketed guests arrive and be seated at least 30 minutes prior to the start of the ceremony.

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### Academic and Commencement Inquiries

**Q:** Will I receive my diploma at the commencement ceremony?

**A:** No, you will receive your diploma after you have completed degree requirements and have filled out your graduation application with your student services counselor.

**Q:** Do I have to complete the graduation application to register for the commencement ceremony?

**A:** Commencement registration and the graduation application are two separate links. Completing the graduation application does not register you for the commencement ceremony. Commencement participation is not required, nor does it determine completion of a program.

**Q:** When will I receive my diploma?

**A:** Your diploma and one official transcript will be mailed to the address on file approximately 4-6 weeks after you have met all degree requirements, completed your graduation application and fulfilled all outstanding financial obligations with the university. Contact your student services counselor for further details.

**Q:** Can I change my name on my diploma?

**A:** Contact your student services counselor to make any corrections.

**Q:** Will my degree list any honor statuses?

**A:** Contact your student services counselor for further details.

**Q:** Will I be receiving an honor cord?

**A:** First-degree undergraduate students meeting necessary requirements will receive an honor cord at the ceremony. Contact your student services counselor for further details.

### Miscellaneous Questions

**Q:** Is Global Credit Union Arena air conditioned?

**A:** Yes, Global Credit Union Arena is air conditioned.

**Q:** What should I expect when entering the arena?

**A:** Metal detectors and bag checks will be in use, and a **clear bag policy will be enforced**. Please note, the following items are prohibited for Arena entry:

- Weapons of any kind, including but not limited to firearms, knives, pepper/OC spray, stun guns or brass knuckles
- Illegal drugs or drug paraphernalia
- Noise makers
- Alcohol
- Glass bottles
- Balloons
- Flags or banners
- Wrapped packages or gifts
- Pets (service dogs only)
- Strollers, wagons and car seats

Medical bags and diaper bags will be permitted. All other bags must be clear, and cannot exceed 12x"x12"x12".

Clear bags will be available for purchase at the Lope Shop (Building 24).

**Q:** Can I bring food into the Global Credit Union Arena?

**A:** Outside food and beverages are not allowed in Global Credit Union Arena, unless medically necessary, with the exception of sealed bottled water. Bottled water will be available for graduates in the regalia changing area of Global Credit Union Arena, and concessions will be open for guest purchases.

**Q:** Can I decorate my cap?

**A:** Yes, cap decorations are permitted. Decorations must be appropriate, not offensive and not block the view of those who will be sitting around you.

**Q:** Will there be a place to buy flowers on campus for the ceremony?

**A:** GCU has partnered with Pacific2You Flowers to bring you an assortment of flower bouquets and leis that will be available for purchase at commencement. The flower booth will be located near the GCU Arena and will accept cash and all major debit and credit cards. You can also pre-order at [pacific2you.com/school/gcu](https://pacific2you.com/school/gcu). The pre-order deadline is one week prior to the commencement ceremony.

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**Q:** Can I meet with any of my GCU counselors or graduation team?

**A:** Commencement is a busy time at GCU. We recommend that you arrange a date and time outside of your ceremony to meet with your GCU graduation team. Commencement staff will not be able to deliver communication or gifts on your behalf. Please contact your counselor directly to coordinate, if you'd like.

**Q:** Can I meet with my instructors?

**A:** Faculty members are invited to participate in commencement ceremonies. Contact your instructor directly to find out if they will be attending so you can visit them in the regalia changing area.

**Q:** Will I be able to shop for GCU gear?

**A:** Yes, the Lope Shop (located in Building 24) will be open the week of commencement.

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